



Initial Screening Process

PADS of Elgin offers programs that assist unhoused members of our service area. We are located at 1730 Berkley Street in Elgin (two blocks north of Elgin Community College) in the industrial park off Fleetwood Drive and McLean Blvd. **Potential clients cannot receive same-day shelter services.**

A potential guest needs to go through an initial screening process before their file is given to a case manager to do a background check and determine if they are appropriate for our shelter. **Please note, the person seeking shelter MUST do the initial screening.**

Our service area includes:

- Elgin Township
- Hanover Township
- Dundee Township
- Portions of Rutland Township
- U-46 school district

A potential guest must be able to show a community connection to our service area.

- Official mail (bill, pay stub, etc.) / NOT junk mail.
- Driver's License or another photo ID (if not state issued ID, must have birth certificate as well).
- Job (must be able to show two pay stubs proving they are still employed).
- Possibly a hotel stay 30+ days in a row. Must provide all receipts.
- Undocumented immigrants must show community connection

Unfortunately, we cannot shelter the following:

- Previous guests of PADS of Elgin
- Sex offenders
- Violent Criminals
- Guests must be ambulatory.
- *Outreach services are always available for food, clothing, hygiene products, etc.*

We prioritize the following:

- Veterans
- Families with children
- Victims of Domestic Violence DO NOT NEED TO SHOW A COMMUNITY CONNECTION. Please call PADS of Elgin to facilitate sheltering a victim of DV.

PADS of Elgin
Monday-Friday
8:30 - 5:00
847-608-9744

**Shelter Care
Coordinator Hotline**
(after 5PM)
847-999-6210

Information needed from a potential guest. **Please note, the person seeking shelter MUST complete the initial screening.**

- Full name (first, last, and middle initial)
- Full address on the current photo ID even if it's expired.
- Birthdate
 - Guests must be 18+ to come to the shelter.
 - Guests under 18 MUST BE accompanied by an adult.
- Reason the person is seeking shelter.

Next Steps after initial screening

- The file goes to the case manager. When a spot opens, case managers complete a background check and ensure the guest is appropriate for our program.
- A Case Manager will call. If the person does not answer, the case manager WILL leave a message.
- The person has 24 hours to return the call and let the case manager know if they still need shelter. If they do not call back within 24 hours, we will move to the next person on the list.
- Case manager will complete the intake process and the guest will come into the shelter.

Other Area Shelters

- HELPS MINISTRY- Direct Line Terina 847-741-3526
- DuPage P.A.D.S (Wheaton) 847-992-3721
- Hope Haven (DeKalb) 815-758-5765
- Journey's (Palatine) 847-963-9163
- Lake County Haven (women/children) (Libertyville) 847-680-1703
- Pioneer Center (McHenry Co.) 815-344-1230 or
815-759-7291
- Lake County PADS (Waukegan) 847-689-4357
- Lazarus House (St. Charles) 630-587-2144
- BEDS (La Grange) 708-354-0858
- Hesed House (Aurora) 630-897-2156
- Community Crisis Center (women/children only) 847-697-2380
- First United Methodist Church (Elgin) 847-741-0038
- Daybreak (Joliet) 815-744-4663
- Morningstar Mission (Joliet) 815-722-5780
- Senior Services 847-741-0404
- Wayside Center 847-695-4405
- Shelter Inc (Arlington Heights) 847-255-8060
- Ecker Center Behavioral Health 630-549-4041
- Domestic Violence Hotline 877-863-6338
- Illinois Department for Disability 833-234-6343
- Eviction: North Suburban Legal Aid Clinic 847-737-4042
211 or 311 information on services